



BEST PRACTICES 2010

Best Practice Category:	<input type="checkbox"/> Off-Campus Housing <input type="checkbox"/> Enforcement <input type="checkbox"/> Planning/Zoning <input type="checkbox"/> Licensing <input type="checkbox"/> Fire Prevention <input type="checkbox"/> Police	<input type="checkbox"/> Education <input type="checkbox"/> Community Relations <input type="checkbox"/> Community Development <input type="checkbox"/> Other <input type="checkbox"/> <input type="checkbox"/>	Can we share on TGAO website? <input type="checkbox"/> Yes <input type="checkbox"/> No
Title:	The Peer-to-Peer Program		
Description:	<p>The Student Community Support Network employs 6 students part-time as Community Assistants (CAs). Each is assigned to a neighbourhood in the area surrounding McMaster University. CAs are responsible for proactively patrolling their area looking for property standards violations, volunteer management, community programming and generally acting as a resource to students.</p> <p>When SCSN either receives a complaint from the community or CAs notice a property standards violation on their patrols (eg noise, long grass and weeds, garbage, snow not shovelled) they visit the house with pamphlets to educate the tenants. This information is then passed on to Municipal Law Enforcement if there are further issues.</p> <p>This program runs from September to May in order to help students succeed in their neighbourhoods and deal with neighbour issues. Permanent residents, the university, the councillor's office and by-law/police all submit any complaints they receive to us.</p>		
Contact information:	<p>Name: Laura Stevens Organization: Student Community Support Network Mailing Address: McMaster University Student Centre Room 201, 1280 Main Street West, Hamilton ON, L8S 4S4 Telephone Number: 905-525-9140 ext 27618 Email: scsn@msu.mcmaster.ca</p>		